

# Requirement for a Successful NetBrain Onboarding



NetBrain is committed to working with our customers to ensure a smooth onboarding experience. To accelerate the time-to-value for your investment, this document outlines the tasks that customers need to prepare for the onboarding program.

1. Designate key resources (Administrators, Power users, and End users).
2. Commitment to work with NetBrain on a weekly basis.
3. Prepare the infrastructure and fulfill the discovery pre-requisites before program start.
4. Provision VDI, VPN, or laptop access for NetBrain engineer.
5. Attend NetBrain University for live training and online classes as needed.
6. Document your network operational challenges to determine priority of onboarding activities.
7. If Partners are involved, outline roles, responsibilities, and contacts for each partner.

We look forward to working closely with you and your team to onboard NetBrain as quickly as possible so you can start utilizing NetBrain for your network management needs.